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அத்தியாவசிய சேவைகள் ஆணையாளர் நாயகம் அலுவலகம்
OFFICE OF THE COMMISSIONER GENERAL OF ESSENTIAL SERVICES

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Press Release

The Office of the Commissioner General of Essential Services (CGES) wishes to inform the general public that a dedicated **Speed Dial Number – 1904** has been officially introduced to facilitate the rapid reporting of complaints and difficulties related to the **accessibility of essential services** across the country.

The public may now use the hotline **1904** to report issues connected to:

- Electricity supply
- Fuel distribution
- Hospital and emergency medical services
- Public transport and logistics
- Water supply and sanitation
- Food and essential commodities
- Telecommunications and ICT services
- Irrigation and other essential public services declared under Gazette Extraordinary No. 2464/29

This initiative has been launched to ensure **timely response, better coordination, and efficient resolution** of complaints received from citizens during emergency situations or service disruptions.

All calls to **1904** will be received at the CGES Operations Centre, where complaints will be verified, prioritized, and directed to the relevant sectoral response teams for prompt action.

The Office of the Commissioner General of Essential Services kindly requests the cooperation of all citizens to use the hotline responsibly and to provide accurate information to facilitate swift resolution.

B.K. Prabath Chandrakeerthi
Commissioner-General of Essential Services